

New Holland Supply Wood Door Warranty

Door Limited Warranty.

All stile and rail door products manufactured by New Holland Supply meet or exceed generally accepted industry standards. NHS warrants that at the time of shipment, each door is fabricated with good material and workmanship and is free of defects which would cause the door to be unfit for the ordinary recommended use. Specific warranty periods for doors, door components, and exclusions are as follows:

One Year Door Limited Warranty

For doors used in an exterior application or interior application will be warranted for one year from the date of shipment. This warranty applies only to doors that have been properly handled, finished, and for exterior doors installed with a proper overhang in accordance with NHS Door Handling, Finishing, and Installation.

Warranty Exclusions

The following is not considered a defect in your New Holland Supply door, and are not covered by this written warranty:

1. Failure to properly seal all six edges of the door. The door must be properly finished before or immediately after fitting and hanging.
2. Natural color or texture variations in the wood.
3. Expansion of bottom rail due to climate conditions is not considered a defect.
4. Damage caused from extreme heat buildup where the storm door is being used.
5. Failure to perform routine homeowner's maintenance.
6. Damage from improper storage or handling and installation of doors.
7. Panel shrinkage is not considered a defect.
8. Failure to have adequate overhang.
9. For doors 3/0 x 7/0 or smaller, warp not exceeding 1/4" in the plane of the door. For doors larger than 3/0 x 7/0 warranty against warp does not apply. Warranty will apply for doors up to 3/6 x 8/0, warp not exceeding 3/8" in the plane of the door if properly installed with a three-point locking mechanism. Action on any claim or warp may be deferred for a period of up to 1 year, in order to permit conditioning and equalizing to humidity and temperature conditions.
10. Doors larger than 3/6 x 8/0 are not covered under this warranty. ** Door Handling, Hanging, Finishing and maintenance on large doors must be followed for best results.

Warranty Claim and Limitations

In the event of a defect or failure to conform with this warranty, upon written notice to New Holland Supply, the company, at its option, will (1) repair the door without charge, or (2) provide a replacement door without charge in the same stage of fitting and finish as was originally purchased from New Holland Supply. New Holland Supply will not be liable for any door repaired or replaced without their prior written consent. New Holland Supply shall not be liable for consequential, indirect, or incidental damages. All implied warranties are limited to one year from the date of shipment from New Holland Supply.

A. Door Handling and Storage

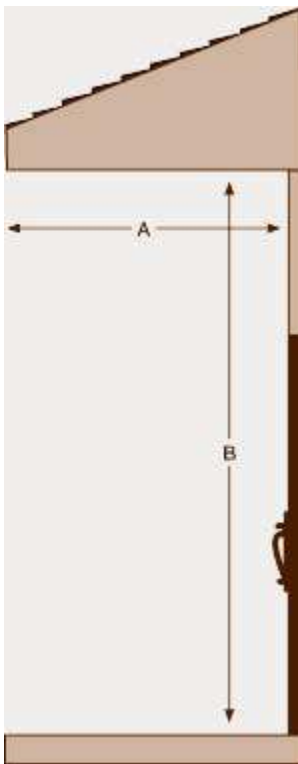
1. Doors should be handled with care to prevent leaving dirt, oil stains, and scratches on the door face.
2. Do not drag or slide doors along any surface that could damage the door. Do not drag or slide doors across each other.
3. Doors must be stored in a dry, ventilated area in an enclosed building. Never store doors outside.
4. Doors should be stored flat on a level surface. When stacking doors, place a 2x4 at the top and bottom of each door, 12" from the edge. Place a third 2x4 in the middle for a center support. Cover doors to keep clean, but ensure proper air circulation exists.
5. Never lean doors against a wall.
6. Never store doors in direct sunlight.
7. If doors are to be stored for longer than one week, all six sides of the doors must be sealed with a non-water based sealer or primer to prevent excessive moisture penetration or drying.

B. Door Fitting and Hanging

1. Give doors sufficient time to acclimate to the humidity of the surrounding area before hanging. In areas of extreme humidity, allow for a minimum of 72 hours.
2. When hanging a door, allow clearance for swelling of the door or frame in extremely damp, high humidity environments. Adequate clearance ranges from 1/16" to 1/8" in width and height.
3. If trimming is needed, trim no more than 1" at bottom of door and ¼" at each side. Do not trim the top of the door.

C. Overhang Guidelines

1. An adequate overhang will help minimize damage caused by exposure to the elements. Adequate overhang length is a minimum extension of one-half the distance from the bottom of the door to the bottom of where the overhang begins, and at least one and half times the width of the door.



D. Door Finishing

1. Avoid use of dark stains or dark paint in areas exposed to direct sunlight.
2. Prior to finishing, sand all surfaces of the door using the appropriate grit sandpaper. Sand the door following the direction of the grain. Ensure that all marks, fingerprints, and scratches are removed.
3. Prior to staining, apply a clear sanding sealer or conditioner in order to improve finished look.
4. Carefully seal all edges including the top and bottom of the door and areas routed for hardware with a minimum of three finish coats of a high quality paint or varnish.
5. When finishing glazed doors, apply top coat generously to bridge between wood and glass. Lap paint 1/16" to protect against moisture penetration.
6. The tops of all outswing doors must be flashed for weather.
7. Exterior sealers must contain UV inhibitors to protect the door from sunlight.
8. Carefully follow instructions from the manufacturer of the finish.